# Curriculum Vitae

### Joram Teusink

Date of birth: 27 October 1982

Residence: **Zwolle** Nationality: **Dutch** 

Languages: **Dutch** (*fluent*), **English** (*fluent*)
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### **Profile**

Experienced cybersecurity specialist with a proven track record in leading and strengthening information security within complex organisations. As a CISO and security manager, has supported multiple organisations in establishing and improving ISMS, shaping incident response, and implementing policies aligned with BIO, ISO 27001, and international security frameworks. Combines deep technical expertise (on-premises, cloud, email security, etc.) with strategic insight into governance, compliance, and risk management. Strong in guiding teams and achieving lasting improvements in cyber resilience.

## **Work Experience**

## MITE3 Cybersecurity

#### **Co-founder & Cybersecurity Expert** (May 2018 – Present)

As co-owner, provides security advice to organisations in SMEs and large enterprises. Conducts technical audits and risk assessments, and helps organisations meet standards such as ISO 27001 and NEN 7510 in a pragmatic way. Develops policies and sets up processes in areas such as monitoring, incident response, awareness, and lifecycle management. Deep expertise in vulnerability management, phishing protection, cloud security, and security operations.

Projects delivered for: 24/7 Tailor Steel, Ambulance IJsselland, ChaletsPlus, Gadero, Municipality of Schouwen-Duiveland, Hurks, Otto, Tuindeco, ZINN Zorg.

## Collectie Overijssel

#### **Chief Information Security Officer a.i.** (Jan 2024 – Present)

Advises the organisation on ISMS implementation aligned with the BIO (based on ISO/IEC 27001 & 27002). Develops policy and security controls, conducts risk analyses, and contributes to continuous improvement of cyber resilience and reporting.



### **EssilorLuxottica & GrandVision**

#### Senior Security Integration Officer – interim (Jan 2024 – May 2025)

Aligned security activities within the EMEA region (26 countries) with the global Information Security framework. Coordinated rollout of policy guidelines, technical implementations, and processes, and supported local teams with adoption of central standards.

### **AHV International**

#### Chief Security Officer – interim (Oct 2023 – Apr 2024)

Responsible for developing information security policy and managing vulnerabilities, risks, and incidents. Designed core processes for incident response, awareness, and policy structure, directly aligned with ISO 27001.

### **GrandVision Group**

#### Global Information Security Officer – interim (Jun 2022 – Dec 2023)

Led the central security team across HQ and 26 international subsidiaries. Drove implementation and enhancement of information security policy, coordinated risk analyses, and established central governance for policies and procedures.

### **GrandVision Benelux**

#### **Senior Information Security Manager** – interim (Jan 2022 – Jun 2022)

Directed the local security team in ISMS implementation. Identified risks, developed improvement plans, and aligned procedures and controls with the group's international frameworks.

## **Wehkamp**

#### **Information Security Officer** (Mar 2016 – Jan 2022)

Responsible for security awareness, support, and technical security measures within the holding and subsidiaries. Reported to the CTO on developments, incidents, and vulnerabilities. Developed and managed the Responsible Disclosure process and conducted proactive monitoring and vulnerability scanning of the IT and cloud landscape.

## Coöperatie VGZ

#### ICT Security Officer (Oct 2013 – Mar 2016)

Collaborated with IT administrators to assess and optimise technical controls in line with policy, legislation (e.g., GDPR), and frameworks such as Cobit.

#### ICT Continuity Officer (Sep 2011 – Oct 2013)

Designed and implemented a central monitoring dashboard for critical applications. Established the event management process based on ITIL v3.

#### **Operational Change Manager** (Oct 2009 – Sep 2011)

Managed the ITIL Change Management process and chaired CAB meetings. Introduced new workflows and standard changes.



### **DroidPapers (private project)**

#### **Developer and Owner** (Jun 2012 – Nov 2014)

Developed an Android app and API backend for open content. Reached ~15,000 monthly users and processed ~200GB traffic. Technologies: HTML5, CSS3, JS/jQuery, SQL, Java. Full source code available on GitHub.

### Univé Verzekeringen

#### Change Coordinator (May 2006 – Oct 2009)

Coordinated infrastructure changes and optimised ITIL processes in collaboration with process teams.

#### Service Desk Employee (Aug 2005 – May 2006)

First point of contact for incidents and requests. Consistently achieved a first-time fix rate of 75% against a target of 60%.

## **Deltion College**

#### **System Administrator** (Aug 2001 – Dec 2004)

Managed workstations, servers, mobile devices, and applications. Performed changes to the IT infrastructure. Started as an intern and progressed to a full-time position.

### **Education & Certifications**

## **Education**

- Bachelor of Science in Computer Science (Security Management) (NCOI, 2012 2016)
   Specialisation in IT architecture, software development, network technology, cloud computing, risk management, and information security.
- SVE in Technical Informatics (Level 4) (Deltion College, 1999 2003)
   Subjects included: computer hardware, software development, ITIL process management, Dutch, English, German.

## 📜 Certifications (active)

- CISSP Certified Information Systems Security Professional (ISC2, 2014)
- CCSP Certified Cloud Security Professional (ISC2, 2022)
- ITILv3 Service Offerings and Agreements (APM Group, 2010)
- ISO/IEC 27000 Foundation (EXIN, 2010)
- BiSL Foundation (EXIN, 2010)
- PRINCE2 Foundation (APM Group, 2007)
- ITILv3 Release and Control (EXIN, 2007)
- ITILv2 Problem Management (EXIN, 2006)
- ITILv2 Incident Management & Servicedesk (EXIN, 2006)
- ITILv2 Foundation (EXIN, 2005)



## Leadership & Influence

- Mastering your Leadership (People Unlimited, 2024)
- Information Operations: Influence, Exploit and Counter (Black Hat USA, 2023)
- Advanced Practical Social Engineering (Black Hat USA, 2017)
- Micro Expressions (Paul Ekman Group, 2017)
- Masters of Influence (Cialdini 6 principes van overtuiging) (NLP Academie, 2016)
- Mastering your Excellence (People Unlimited, 2016)

## 🔐 Security & IT Training

- Key2Control Basic Module GRC (Key2Control, 2025)
- Business Continuity & Disaster Recovery Planning (ACI Learning, 2023)
- SecurityScorecard Elective Sales & Technical Expert (SecurityScorecard, 2020)
- DevSecOps: Integrating Security into DevOps (ISC<sup>2</sup>, 2019)
- CISO's Guide to Success (ISC<sup>2</sup>, 2019)
- Sophos Certified Engineer (Sophos, 2019)
- G Suite Administrator Fundamentals (Coursera, 2018)
- Mimecast Technical Professional (End User, Sales, Gateway, Archive) (Mimecast, 2018)
- Open Source Intelligence Analyst (OSINT) Module 1 (IACA, 2018)

## Additional Training

• Finance for Non-Financial Managers – (YEARTH Academy, 2023)

## **Technical Skills & Knowledge**

## Risk Management

- Implementation and improvement of ISMS based on ISO 27001, BIO, and NEN 7510
- Conducting risk assessments and compliance audits
- · Developing policies, processes, and responsibilities
- Setting up vulnerability management and follow-up
- Securing email (SPF, DKIM, DMARC) and increasing awareness

## Cloud & Infrastructure

- Experience with cloud platforms such as AWS and Google Cloud
- Management of hybrid environments with Microsoft 365 and Google Workspace
- · Understanding of network segmentation, logging, and firewall concepts



### Platforms & Automation

- Working with AI models such as ChatGPT for automation, analysis, and text generation
- Developing scripts and API integrations (e.g., Google Apps Script)
- Understanding platform security and hardening (Windows, Linux, cloud environments)
- Basic knowledge of pentesting and OWASP Top 10

### Frameworks & Best Practices

- Experience with ISO 27001, BIO, and NEN 7510
- Application of CIS Controls, OWASP, Cobit, and BiSL
- Use of ITIL for incident, change, and release management
- · Assessment of suppliers and supply chain partners on security aspects